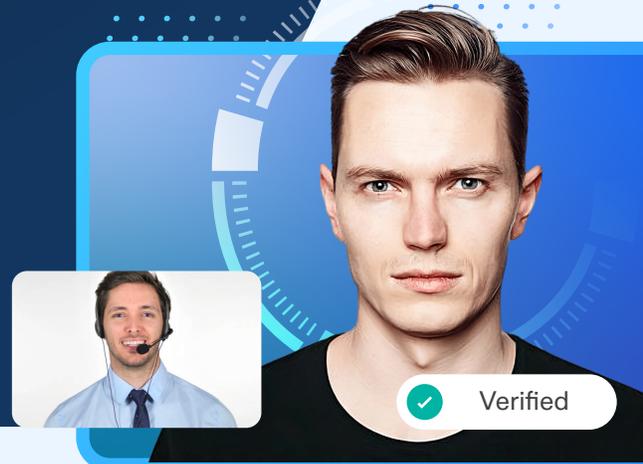




# Video Verify by Eltropy

Helping credit unions and community banks fight back against fraud.



Video Verify solution allows credit unions and community banks to remotely verify the identity of their members before opening accounts, issuing credit cards, authorizing wire transfers, granting loans, and other high value-high fraud risk activities – all without requiring the member to visit a branch!

Eltropy is the first Digital Conversations Platform to create a **360 degree solution** to help combat fraud.

## Video Verify combines



Remote Video



Real-time gov. ID verification



Knowledge-based Authentication

ensuring members' identities are fully authenticated and secure.

According to the United States Federal Trade Commission

**1.4 Million**

cases of identity theft reported in the U.S. in 2021

**113%**

Increase from the previous year

**30-39**

The most common age group for victims

**16 hrs**

Average time spent on dispute charges on fake accounts



Combined with Eltropy's one-time passcode (OTP) that allows community financial institutions (CFI) to easily implement multifactor authentication (MFA), Eltropy can provide the most secure and streamlined user experience.

Eltropy is proud to offer Video Verify as another tool to support our core platform of security, compliance, and integration.



With the increasing incidence of identity theft and fraud, it's critical that credit unions large and small adopt secure and effective ID methods to protect their members' identities and their businesses.

**Jed Taylor**

Chief Product Officer  
Eltropy

Your Two-step Authentication code is 549479. Please share this with your support agent to verify your identity.

✓ Verified



What Eltropy has brought us is an automated, one-time passcode (OTP), real-time authentication and document exchanges with members as well as for collection notifications, that have helped us stop the fraudsters — as we now quickly know with confidence when our agents are actually speaking to a member.

**Shelly Butler**

Chief Operations Officer



Let's  
Talk

✉ [team@eltropy.com](mailto:team@eltropy.com)

➡ [eltropy.com/demo](https://eltropy.com/demo)

